INFORMATRIX COMPANY PROFILE

Company Services

Informatrix IT Solutions Private Limited specializes in delivering end-to-end IT Infrastructure Managed Services. Our support models, including 8x5, 16x5, 16x7, and 24x7, ensure that your IT infrastructure operates efficiently and securely around the clock. Leverage our deep expertise in IT management to optimize your business operations and maintain a robust, scalable IT environment.
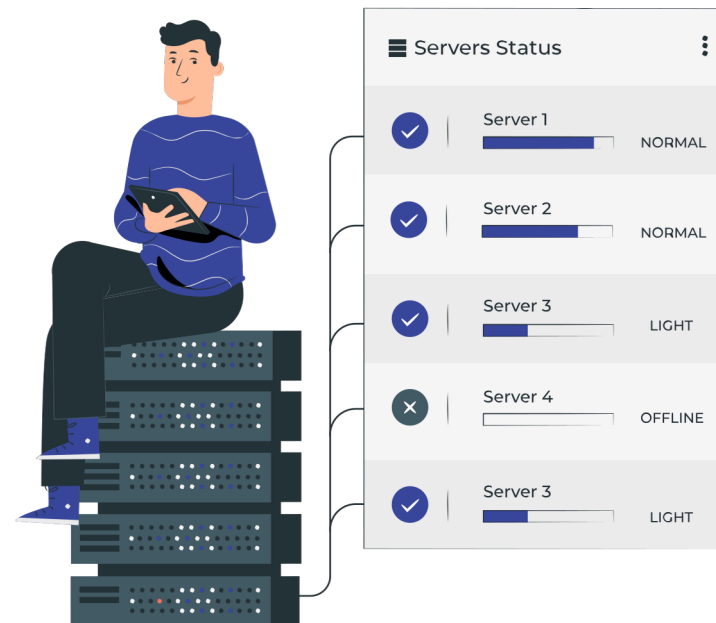
IT Infra Project Support

We specialize in delivering end-to-end support for your IT infrastructure projects, including DevOps automation, on-premises to AWS Cloud migration, and more. Our team ensures that every phase of your IT projects is managed with precision, from planning to execution, ensuring seamless integration with your existing systems.

IT Infra Operations Support

Our IT Infrastructure Operations Support is designed to keep your systems running smoothly, 24x7. Whether you require managed services for Linux servers, open-source tools, or AWS Cloud infrastructure, we offer tailored support models, including 8x5, 16x5, 16x7, and 24x7. Our comprehensive services include monitoring, backup, logs, high availability/disaster recovery (HA/DR), patching, and security compliance, ensuring your infrastructure remains robust and secure.

Our Clients

Our Expertise

- Cloud Migration and Management
- IT Infrastructure Optimization and Management
- Proactive Monitoring and Maintenance
- Incident Response and Resolution
- System and Network Administration
- Security and Compliance Management
- Technology Consultancy

- DevOps Automation and Management
- Subject Matter Experts
- Response SLA
- Resolution SLA
- Operational Reports
- Incident Handling Workflow
- Audit & Security

IT Operations Management

Proactive Incident Management

Ensure minimal downtime with our proactive incident management services. We swiftly detect, respond, and resolve IT incidents, reducing their impact on your business operations.

24/7 Infrastructure Monitoring

Gain peace of mind with round-the-clock monitoring of your IT infrastructure. We provide real-time alerts and insights to ensure continuous performance and reliability.

Comprehensive Reporting and Analytics

Our services include detailed reporting and analytics, providing you with actionable insights into your IT operations for better decision-making and optimization.

Automated Patch Management

Keep your systems secure and up-to-date with our automated patch management services, reducing vulnerabilities and ensuring compliance.

Centralized Log Management

Simplify your log management with centralized systems that aggregate, analyze, and report on your IT infrastructure logs, helping you identify issues before they escalate.

IT Operations Management

Resource Optimization and Capacity Planning

We help you maximize your IT resources with effective capacity planning and optimization strategies, ensuring your infrastructure is scalable and efficient.

Security and Compliance Management

Safeguard your IT environment with our security management services, which include continuous compliance checks and proactive threat management.

High Availability and Disaster Recovery

Minimize business disruptions with our high availability and disaster recovery solutions, designed to keep your critical systems online during any event.

Service Desk and Support Management

Our ITIL-compliant service desk provides comprehensive support, handling everything from routine service requests to complex incident management.

Infrastructure as Code (IaC) Management

Leverage our expertise in managing infrastructure as code (IaC) to automate your IT operations, ensuring consistency, efficiency, and scalability in your deployments.

About

We are India's Skilled IT Infrastructure Management Outsourcing Team and a company of visionary leaders who understand the significance of outsourcing for enhancing our customers' business efficiency.

Established in 2020, Informatrix IT Solutions Private Limited was launched to help organizations address technology and process gaps in their IT Infrastructure Management. As experts in information technology, we offer comprehensive consulting services tailored to IT Infrastructure Project and Operation Management outsourcing. Our goal is to help you upgrade your IT infrastructure, enhance operational efficiency, and improve your business performance.

About

Unique Advantage: Dedicated Learning and Talent Development

- Informatrix IT Solutions offers a distinct edge to our customers by providing access to a continuous pipeline of highly skilled IT professionals through our dedicated Learning and Talent Development Center.

- Established in 2009 in one of India's fastest-growing cities, our center annually trains over 600+ exceptional IT professionals in cutting-edge technologies like Linux, DevOps, Cloud Computing, Open Source Tools, and more.

- By outsourcing to Informatrix, customers benefit from our commitment to talent development. This ensures that your IT projects are always supported by well-trained, up-to-date professionals, eliminating the need for you to worry about training and development.

- Our ongoing upskilling programs mean that you have access to a workforce that is not only proficient but also aligned with the latest industry trends and best practices, ensuring the highest standards of service delivery.

Technologies

Our Core Expertise

01 **Proactive IT Operations Management**

We excel in providing proactive IT operations management, ensuring that your infrastructure runs smoothly at all times. Our team actively monitors and manages your systems to prevent issues before they arise, minimizing downtime and maximizing productivity.

02 **Comprehensive Incident Management**

Our robust incident management framework ensures swift detection and resolution of IT incidents. We reduce the impact on your business by quickly addressing any disruptions, maintaining business continuity, and ensuring your IT services are always available when you need them.

03 **24/7 Infrastructure Support**

With our round-the-clock support services, you can rest assured that your IT infrastructure is in safe hands. We provide continuous monitoring, maintenance, and support, ensuring your systems are operational 24/7, no matter where your business is located.

04 **Scalable Support Models**

Our support models are designed to grow with your business. Whether you need support for a few servers or an entire data center, we offer scalable solutions that can be tailored to your evolving needs.

Integration

Specialization integrating opensource tools to create impact on modern technologies. The tools we hold expertise on are as follows:

Mission, Vision, Value

iNFORMATRIX ™
IT Consulting Outsourcing

MISSION

We are on a mission to provide realistic, transparent and affordable services to our clients. With each project we take on, we aim to deliver quality services with superior values, so you are never disappointed. We integrate new solutions, out-of-the-box ideas and our expertise to provide all shareholders in the project with the best solution.

VISION

While Informatrix is 25 + years old, our work has only just begun. Our vision is to become an unparalleled resource in the IT industry. By employing services that fit the client's brief exactly, our vision is to become irreplaceable for your business.

VALUE

Our unique selling point is our people. Informatrix hosts a team of 25 employees and aim to reach 100+ employee till Dec 2024 dedicated to helping our customers and providing exceptional customer service. Our collaboration with international partners sets us apart from our competitors.

Contact Us

Learn more about our services by contacting us. We provide a swift turnaround for all queries and projects. Visit our website to learn more about our services and how you can hire us for the next project. We are a transparent, honest and experienced business dedicated to providing services that will help you improve the IT architecture of your business.

Visit our website:

www.informatrixit.com
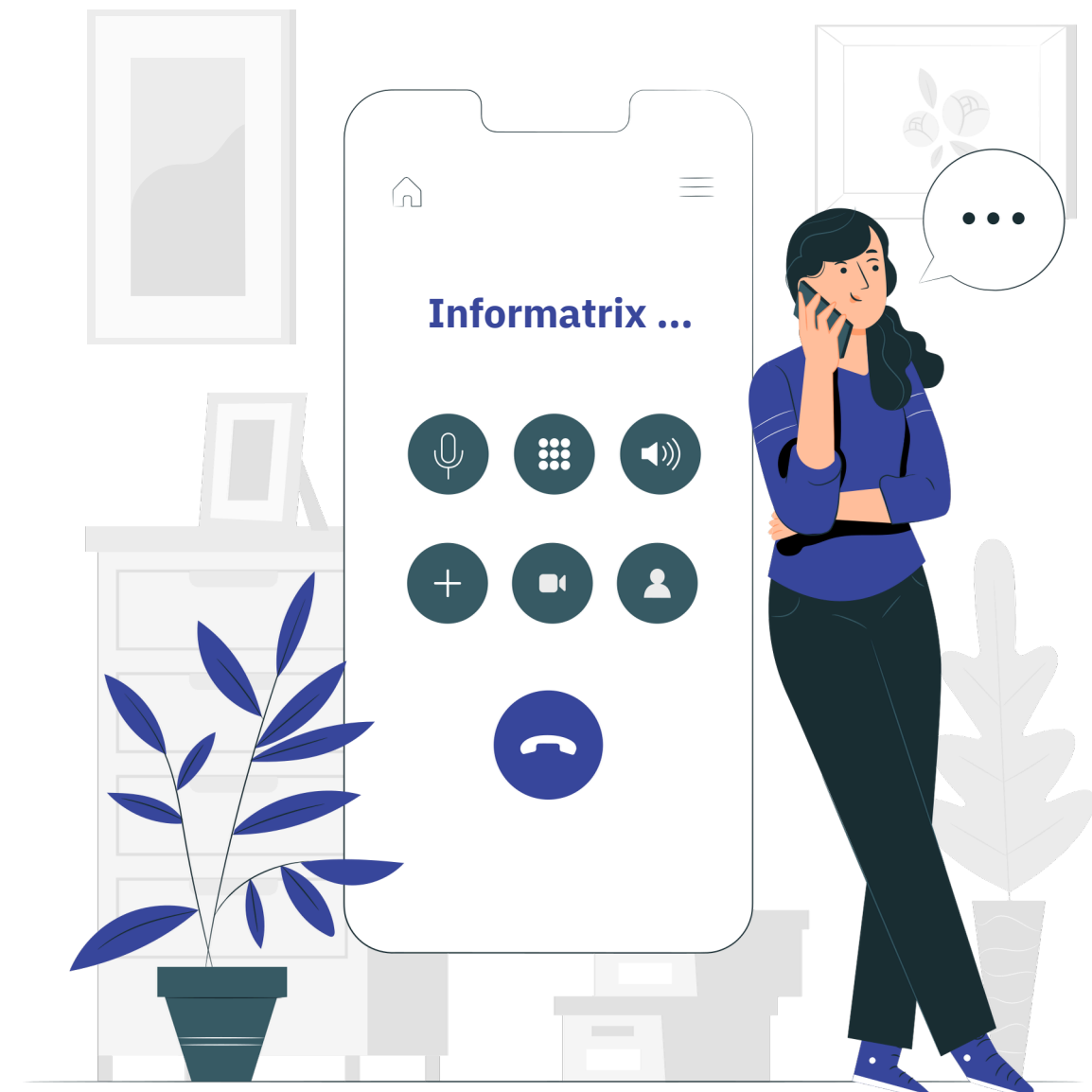
Please send us an email on

support@informatrixit.com

and get ahead of the competition.

We're ready to help.

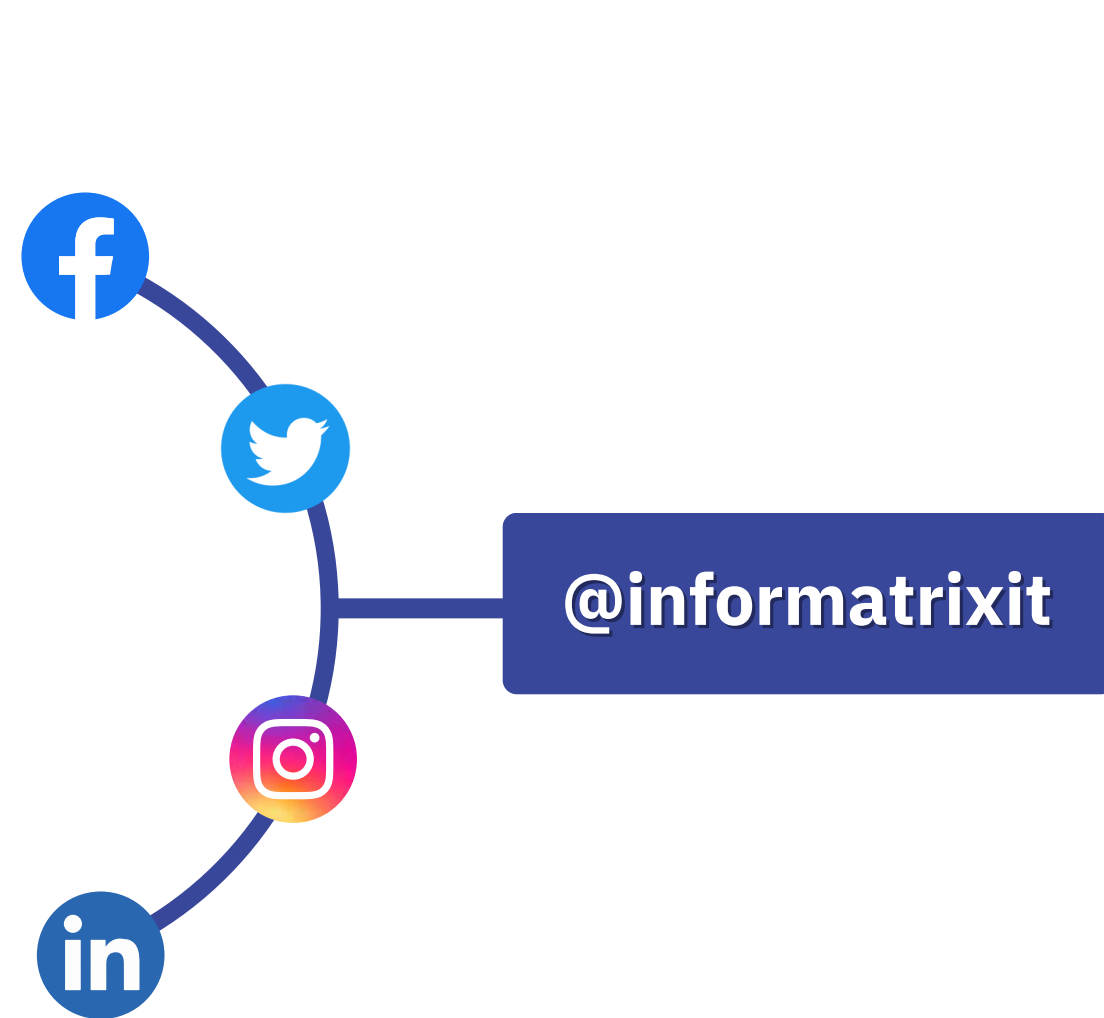**Don't want to wait for an email? Give us a call on**

89996 75881

Company Website & Social Media

Want to know more about the team at Informatrix IT Solutions Limited?

Visit our social media profiles to learn more about us. We keep our social media updated, so you always know what is happening with our services.

@informatrixit

Follow our social media accounts to stay updated on the latest happenings in the company and the new developments in the IT industry.

Testimonials

iNFORMATRIX
IT Consulting Outsourcing

Extremely impressed with the services of Informatrix. We were unsure what problems our platform faced and decided to hire Informatrix to determine the problem. They provided a fast response, got to work immediately, and we haven't faced the problem since.

Informatrix is a service I would recommend. Experienced, professional, and honest. They were able to integrate the CRM without any hassle.Business operations continued as normal. Thank you for making the transition so smooth.

A huge thank you to the team at Informatrix, especially Mr Chandan Singh, who was the lead on the project. We were able to transition to Cloud without any hassle, thanks to your experience.

I've worked with Informatrix on and off for almost two years and would recommend this service to you. They know what they are talking about and don't recommend solutions just for the sake of it. Instead, they complete thorough analysis and provide data-driven recommendations.